

FACILITIES FOR OUR PATIENTS (*)

The patients of our dental office benefit from the following facilities:

A. DENTISTS AND DENTAL OFFICE STAFF:

- Free learning of teeth brushing and proper oral hygiene techniques on Colgate demonstration models
- Solving emergency patients without appointment, between previously scheduled patients
- Availability of dentists for detailed discussions with patients about the history of their dental disease
- Estimative calculation for current dental treatment costs and complex prosthetics treatments
- The availability of nurses for general information and appointments according to the patient's spare time
- Scheduling patients for subsequent treatment sessions in writing, on programming tickets
- Availability of dental technicians to respond to the patients' special requests (colors, shapes, etc.).

B. LOCATION AND ACCESS TO OUR DENTAL OFFICES:

- Located in the downtown area (the perimeter „Ioan Slavici” Theatre – “Avram Iancu” Square – Orthodox Cathedral Square)
- Located in the area of access to means of public transportation (Theatre tram station)
- Located in the pedestrian shopping area (Meşianu Street (formerly Cerna), Great Market - agribusiness)
- Located close to public institutions (City Hall, Post Office, CFR Agency, DGFP, ANAF, etc.).
- Located in the banks area (Raiffeisen, UniCredit Tiriac, Romanian Bank, etc.).
- Location in a free parking area (Ludovic Szantay, Românului, Meşianu streets)

C. CONSTRUCTION AND CONCEPT OF THE DENTAL OFFICE:

- Placement at the high ground floor with easy / immediate access from the pedestrian zone
- Support rails for suffering individuals and / or for elderly
- Anti-slip sandstone for intense traffic on the outside and inside steps and in the dental offices
- Lighting with presence sensors on the corridor that provides access from the street
- Friendly design of the waiting room and of the dental offices
- Effective and separate functional circuits for patients and medical staff
- Enclosed space outside the dental offices destined for smokers

D. EQUIPMENT OF THE DENTAL OFFICES:

- High quality equipment, instruments, materials, dental medicine
- Intraoral camera for viewing hidden dental details
- Hot air hand dryers in toilets
- Triple water filtration in the chair (mechanical, physical, chemical)
- Distilled water for the sterilization of the dental offices' installations
- Disposable cups, vacuums, napkins, etc.
- Air conditioning in all the working rooms of the dental offices
- Magazines, publications, cable TV in the waiting rooms
- Ambient music through satellite receivers in the dental offices

E. MEDICAL AND FINANCIAL DATA OF THE DENTAL OFFICES:

- Computerized medical and financial data base since 1993 of all our patients
- Computerized archive since 1993 of all data (diagnoses, treatments, receipts, etc.).
- Strict protection of all personal data of our patients
- Protection of computer data by UPS and weekly data saving on digital support
- Quick PC consultation of previously realized dental treatment
- Classic archive of the patients' dental X-rays in ¾ and panoramic format
- Classic archive of the Informed Consent forms and patients' General Health Sheet

F. COMPULSORY / OPTIONAL FORMS / DOCUMENTS OF THE DENTAL OFFICES:

- The Informed Consent form for accepting the patient for treatment, approved by CMDR Arad - (compulsory form)
- The patients' General Health Sheet, approved by CMDR Arad - (compulsory form)
- Poster with general information important for patient, approved by AMSPPR
- Informational materials on prevention (posters, brochures, leaflets) provided by Colgate
- Informational materials on our dental offices (posters, brochures, leaflets)
- Important notice about means of payment of treatments / prosthetics works / dentures
- Protocols for cleaning, disinfection, chemical sterilization, approved by CMDR Arad

(*)"Our patients" are the patients who were previously treated by the "AF Stomatologie 2D" dental staff